

# 2017 Seymour PWD CCR

## Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Last year, we conducted tests for over 80 contaminants. We only detected 5 of those contaminants, and found only 1 at a level higher than the EPA allows. As we informed you at the time, our water temporarily exceeded drinking water standards. (For more information see the section labeled Violations at the end of the report.)

## Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers.

EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

## Where does my water come from?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include: Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming. Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses. Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems. Radioactive contaminants, which can be

naturally occurring or be the result of oil and gas production and mining activities. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791. In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

### Source water assessment and its availability

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by Sangamon Valley office or call our water operator at 217-586-2534. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Source of Water: ILLINOIS AMERICAN WATER-CHAMPAIGN. To determine Illinois American Water Company-Champaign's susceptibility to groundwater contamination, a Well Site Survey Report from February 1991 and a source inventory conducted in 1999 by the Illinois Rural Water Association in cooperation with the Illinois EPA, were reviewed. Based on the information

contained in these documents, nineteen potential sources of groundwater contamination are present that could pose a hazard to groundwater pumped by the Illinois American Water Company-Champaign community water supply wells. These include three stores/sales, two printing companies, a manufacturing/processing of chemicals, a warehouse, a vehicle sales, two lagoons, a construction/demolition co., two electrical generators/substations, three below ground fuel storages, a quarrying of material, two septic systems, and a well. The Illinois EPA has determined that Illinois American Water Company-Champaign Wells #35, #40, #41, #42, #43, #45, #46, and #47 are susceptible to IOC, VOC, and SOC contamination. Wells #53, #54, #55, #56, #57, #58, #59, #60, #61, #62, #63, #64, #65 and #66 are not susceptible to IOC, VOC, or SOC contamination. This determination is based on a number of criteria including: monitoring conducted at the wells; monitoring conducted at the entry point to the distribution system; and the available hydrogeological data for the wells.

### **Why are there contaminants in my drinking water?**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

### **How can I get involved?**

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. Meeting dates and time may be found by contacting the Sangamon Valley PWD office at 217-586-2534

## Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers - a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit [www.epa.gov/watersense](http://www.epa.gov/watersense) for more information.

## Cross Connection Control Survey

The purpose of this survey is to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and insuring that no contaminants can, under any flow conditions, enter the distribution system. If you have any of the devices listed below please contact us so that we can discuss the issue, and if needed, survey your connection and assist you in isolating it if that is necessary.

- Boiler/ Radiant heater (water heaters not included)
- Underground lawn sprinkler system
- Pool or hot tub (whirlpool tubs not included)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

## Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

## Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Seymour Water District is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

## Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report.

Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detec t In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
<b>Disinfectants &amp; Disinfection By-Products</b>								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Chlorine (as Cl <sub>2</sub> ) (ppm)	4	4	1.5	.83	2.15	2017	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	27	15.2	27	2017	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	82	39.5	82	2017	Yes	By-product of drinking water disinfection
Contaminants	MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source	
<b>Inorganic Contaminants</b>								
Copper - action level at consumer taps (ppm)	1.3	1.3	.053	2017	0	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives.	
<b>Inorganic Contaminants</b>								

Contaminants	MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source
Lead - action level at consumer taps (ppb)	0	15	1.9	2017	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

Violations and Exceedances
<p><b>TTHMs [Total Trihalomethanes]</b></p> <p>Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer. Our water system recently violated a drinking water standard. Although this is not an emergency situation, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct the situation.</p> <p>We routinely monitor for the presence of drinking water contaminants. Testing results during the twelve-month period ending June 30, 2017, showed that our system exceeded the standard, or maximum contaminant level (MCL), for a group of disinfection by-products, total trihalomethanes (TTHM).</p> <p>Compliance is based on a locational running annual average (LRAA) of quarterly samples. To meet the TTHM standard, that average must be 80 parts per billion (ppb) or less.</p> <p>The average for the twelve-month period from July 1, 2016, to June 30, 2017, was 81 ppb.</p> <p>As of December of 2017 the (LRAA) was below the 80 ppb threshold set by the EPA. TTHMs (Total Trihalomethanes) increase in water distribution systems with age of water and free chlorine residuals. Since Illinois American Water provides the disinfection process. Seymour can only control the age of the water. Therefore, the following corrective action were by Seymour Water District: added additional hydrants between Bondville and Seymour for flushing the 8½ water line and installed an auto flusher at the end of South Main Street. In addition, we will be maintaining less water in our storage tank to reduce the age of the water.</p>

Unit Descriptions	
Term	Definition
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

Important Drinking Water Definitions	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

<b>Important Drinking Water Definitions</b>	
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

**For more information please contact:**

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 Mahomet, IL 61853  
 Phone: 217-841-1056





2017 Annual

# Water Quality Report

Champaign District  
PWS ID: IL0195300



## A Message from Illinois American Water President

To Our Valued Customer:

Illinois American Water is proud to be your local water service provider. I am pleased to share with you good news about the quality of your drinking water. Each year, we provide you with our Annual Water Quality Report. As in previous years, in 2017, we continued to provide water that meets or surpasses all state and federal water quality regulations.

Illinois American Water has an exceptional track record in providing safe drinking water. State-of-the-art technology, as well as the expertise and experience of our team of employees, are used to treat and deliver more than 109 million gallons of drinking water every day across Illinois.

Nationally, American Water performs 21 times better than the industry average when it comes to meeting Environmental Protection Agency drinking water requirements.

We know how important water is to your daily life. We appreciate that you expect your drinking water to be clean, safe, reliable, and affordable. This expectation motivates our employees to monitor and test every stage of the water treatment process, around-the-clock, to ensure your drinking water meets all quality standards. Our team of employees is proud of this commitment to you, as well as our mission to “Keep Life Flowing” to our customers and communities in which they work and live.

Water is an integral part of life. Our employees’ passion drives their ambition to educate about the value of water and wise water use to our youth and communities. In 2018, you will see our employees at local community events. Or you may see our mobile education center at a local school or civic event with our employees on-board, offering hands-on water treatment lessons.

We keep infrastructure flowing through investing approximately \$70 - \$100 million annually in new water lines, fire hydrants, and enhancements at water treatment facilities. This allows us to ensure quality water service delivered right to your tap and keep our local water infrastructure in efficient, reliable working condition. During 2017, we started our lead service line replacement initiative from the main to our customer’s home allowing quality service delivered right to your tap.

At Illinois American Water, our customers are our top priority. We are committed to providing you with the highest quality drinking water and services possible. Please take time to review this water quality report as it provides details about the source and quality of the drinking water delivered to you in 2017.

Sincerely,

Bruce Hauk  
President



Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

## What is a Water Quality Report?

Illinois American Water issues a report annually describing the quality of your drinking water in compliance with state and United States Environmental Protection Agency (USEPA) regulations. The purpose of this report is to increase understanding of drinking water standards and raise awareness of the need to protect your drinking water sources.

At our state-of-the-art research laboratory in Belleville, Illinois, we conduct thousands of tests per year, checking drinking water quality at every stage of the water treatment and delivery process. In 2017, we conducted tests for hundreds of contaminants, including those with federal and state maximum allowable levels. This report provides an overview of last year's (2017) water quality results. It includes details about your water and what it contains.

## Source Water Information

The source of supply for the Champaign District is groundwater. Currently 21 wells deliver water for treatment to two lime-softening plants: the Mattis Ave Plant, located in Champaign, and the Bradley Ave Plant, located West of Champaign. The wells are primarily located in the Mahomet Sands Aquifer and supplies both plants. The wells range from 208 to 366 feet in depth and are protected from surface contamination by geologic barriers in the aquifers. An aquifer is a porous underground formation (such as sand and gravel) that is saturated with water.

The Illinois Environmental Protection Agency (IEPA) has determined that Illinois American Water - Champaign wells are not susceptible to IOC, VOC, or SOC contamination. This determination is based on a number of criteria including: monitoring conducted at the wells; monitoring conducted at the entry point to the distribution system; and the available hydrogeological data for the wells.

A source water assessment for the Champaign District has been completed by the IEPA. The report indicates that the wells supplying Champaign District are not geologically sensitive. A copy is available upon request by contact Elizabeth Doellman, Supervisor of Water Quality and Environmental Compliance, at 217-373-3273. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation / recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

## Environmental Stewardship

Water is one of the earth's most precious natural resources. Protecting the environment helps to ensure adequate water supply for generations. Our efforts include student education, community events, environmental partnerships and internal initiatives.

**Student Education:** Illinois American Water reaches thousands of students each year through educational efforts. Our water quality team visits local schools to demonstrate the water treatment process. Our Mobile Education Center (MEC), an 18-foot learning center, offers hands-on water testing and fun lesson plans. We partner with Illinois leaders on Science, Technology, Engineering, Mathematics (STEM) education efforts. Students participate in annual community events like the Clean Water Celebration held in Peoria and the Water Festival in Godfrey.

**Community Events:** We participate in the "It's Our River Day" celebrations each September across the state. These events promote education, recreation and conservation within Illinois watersheds. Illinois American Water employees volunteer at the Two Rivers Family Fishing Fair in Grafton. We also contribute to river cleanup efforts with the Illinois River Sweep, Vermillion River Clean Up, Living Lands and Waters Great Mississippi River Clean Up, and more.

**Environmental Partnerships:** As a part of our Environmental Grant Program over \$195,000 has been awarded to over 51 Illinois water source protection projects since 2009. In 2017, we presented over \$20,000 for seven environmental projects focused on the improvement, restoration and protection of water sources in our communities. We are continuing our multi-year agreement with Great Rivers Land Trust to reduce sedimentation of the Piasa Creek and Mississippi River. The agreement has been highlighted as a model by the USEPA. Our Champaign County team partners on the Mahomet Aquifer Consortium to protect our precious resources.

**Pharmaceutical Disposal Programs:** Illinois American Water has collaborated with communities to implement over 35 pharmaceutical disposal programs across the state. These efforts have led to the prevention of flushing medications and the proper disposal of hundreds of thousands pounds of unwanted medications. To learn more or to find a disposal location near you, please visit [www.illinoisamwater.com](http://www.illinoisamwater.com) under Water Quality.

**Internal Initiatives:** On a daily basis, our facilities utilize technologies such as variable frequency motors and motion sensor lighting to ensure efficient energy use. Recycling programs at company facilities also help to reduce waste and protect the environment. Illinois American Water incorporates native and prairie plantings on company property whenever possible to reduce

water use and mowing costs.

The company's water treatment plant in Champaign County earned the first LEED® certification for a water treatment facility in Illinois. LEED is the nation's leading program for the design, construction and operation of high-performance green buildings. In addition, an upgrade at the water treatment plant in Peoria includes the incorporation of ultraviolet (UV) technology to enhance water quality.

Illinois American Water's Pontiac and Streator Districts installed ultrasonic units to effectively control algae and reduce the use of treatment chemicals. Illinois American Water also implemented solar power in the Peoria and Interurban (Metro East) Districts, decreasing electricity costs and benefiting our customers.

## American Water

With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly-traded water and wastewater utility company. The company employs more than 6,700 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found by visiting [www.amwater.com](http://www.amwater.com).

## Illinois American Water

Illinois American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 1.3 million people. American Water also operates a customer service center in Alton and a quality control and research laboratory in Belleville.

## Questions?

To learn more about water quality, visit our website at: [www.illinoisamwater.com](http://www.illinoisamwater.com). For questions or copies, contact Elizabeth Doellman, Supervisor of Water Quality and Environmental Compliance, at 217-373-3273.

**Illinois American Water**  
[www.illinoisamwater.com](http://www.illinoisamwater.com)

**United States Environmental Protection Agency**  
<https://www.epa.gov/ground-water-and-drinking-water>

**Illinois Environmental Protection Agency (IEPA)**  
[www.epa.illinois.gov](http://www.epa.illinois.gov)

**Envirofacts**  
Access to U.S. environmental data  
<https://www3.epa.gov/enviro>

**Centers for Disease Control and Prevention**  
[www.cdc.gov](http://www.cdc.gov)

**American Water Works Association**  
[www.drinktap.org](http://www.drinktap.org)

**Safe Drinking Water Hotline: 800-426-4791**  
<https://www.epa.gov/ground-water-and-drinking-water/safe-drinking-water-hotline>

**Surf Your Watershed**  
Locate your watershed and a host of information  
<http://cfpub.epa.gov/surf/locate/index.cfm>

## Substances Expected to be in Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it can acquire naturally occurring minerals, in some cases, radioactive material and substances resulting from the presence of animals or from human activity.

Substances that may be present in source water include:

**Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife.

**Inorganic Contaminants**, such as salts and metals, which can be naturally occurring or may result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

**Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

**Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, may also come from gas stations, urban storm water runoff, and septic systems.

**Radioactive Contaminants**, which can be naturally occurring or may be the result of oil and gas production and mining activities.

To ensure that tap water is of high quality, USEPA prescribes regulations limiting the amount of certain substances in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled

water, which must provide the same protection for public health. Illinois American Water's advanced water treatment processes are designed to reduce any such substances to levels well below any health concern.

## Important Health Information

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline 800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline 800-426-4791.

## LEAD

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Illinois American Water is responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

## How to Read the Data Tables

Illinois American Water conducts extensive monitoring to ensure that your water meets all water quality standards. The results of our monitoring are reported in the data tables. While most monitoring was conducted in 2017, certain substances are monitored less than once per year because the levels do not change frequently. For help with interpreting these tables, see the "Table Definitions" section and footnotes.

## Table Definitions and Abbreviations

- **Action Level (AL):** The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.
- **Compliance Achieved:** Indicates that the levels found were all within the allowable levels as determined by the USEPA.
- **Highest Level Detected:** In most cases this column is the highest detected level unless compliance is calculated on a Running Annual Average or Locational Running Annual Average. If multiple entry points exist, the data from the entry point with the highest value is reported.
- **Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system
- **Level 2 Assessment:** A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions
- **MCL (Maximum Contaminant Level):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **MCLG (Maximum Contaminant Level Goal):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **MRDL (Maximum Residual Disinfectant Level):** The highest level of disinfectant routinely allowed in drinking water. Addition of a disinfectant is necessary for control of microbial contaminants.
- **MRDLG (Maximum Residual Disinfectant Level Goal):** The level of drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.
- **NA:** Not applicable
- **ND:** Not detectable at testing limits
- **pCi/L (picocuries per liter):** Measurement of the natural rate of disintegration of radioactive contaminants in water (also beta particles).
- **ppm (parts per million):** One part substance per million parts water, or milligrams per liter.
- **ppb (parts per billion):** One part substance per billion parts water, or micrograms per liter.
- **Range Of Detections:** The range of individual sample results, from lowest to highest, that were collected during the sample period.

## 2017 Water Quality Information

We are pleased to report that during the past year, the water delivered to your home or business complied with, or was better than, all state and federal drinking water requirements.

For your information, we have compiled a table showing what substances were detected in your drinking water during 2016. Although all of the substances listed are under the Maximum Contaminant Level (MCL) set by the U.S. Environmental Protection Agency (USEPA), we feel it is important that you know exactly what was detected and how much of the substance was present in your water

## Water Quality Results

### 2017 Regulated Substances Detected

The next several tables summarize contaminants detected in your drinking water supply.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90 <sup>th</sup> Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2017	1.3	1.3	0.065	0	ppm	No	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Disinfectants & Disinfection Byproducts	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
HAA (Halolacetic Acids)	2017	27	15.4 – 29.3	No goal for the total	60	ppb	No	By-product of drinking water disinfection.
TTHMs (Total Trihalomethanes)	2017	64	35.1 – 78.7	No goal for the total	80	ppb	No	By-product of drinking water disinfection.
Chlorine <sup>1</sup>	2017	2.2	2 - 3	MRDL = 4	MRDL = 4	ppm	No	Water additive used to control microbes.

<sup>1</sup> Chlorine and chloramines are disinfecting agents added to control microbes that otherwise could cause waterborne diseases or other water quality concerns. Most water systems in Illinois are required by law to add either chlorine or chloramines. Levels well in excess of the MRDL could cause irritation of the eyes or nose in some people. The values reported reflect multiple locations in the service area.

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Arsenic	2015	2	2 - 2	0	10	ppb	No	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes.
Fluoride <sup>2</sup>	2017	0.93	0.93 – 0.93	4	4.0	ppm	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.

<sup>2</sup> Fluoride is added to the water supply to help promote strong teeth. The Illinois Department of Public Health recommends a fluoride level of 0.7 mg/L.

Radiological Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	2014	1.8	1 – 1.8	0	5	pCi/L	No	Erosion of natural deposits.

State Regulated Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Sodium <sup>3</sup>	2014	57.3	57.3 – 57.3	N/A	N/A	ppm	No	Erosion from naturally occurring deposits; Used in water softener regeneration.

<sup>3</sup> There is no state or federal MCL for sodium. Monitoring is required to provide information to consumers and health officials that are concerned about sodium intake due to dietary precautions. If you are on a sodium-restricted diet, you should consult a physician about this level of sodium in the water.

Note: The state requires monitoring of certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Therefore, some of this data may be more than one year old.

**Violation Summary Table**

We are happy to announce that no monitoring, reporting, treatment technique, maximum residual disinfectant level, or maximum contaminant level violations were recorded during 2017.